SERRV

Personal Order Form

BY MAIL
532 Baltimore Blvd, Ste 409
Westminster, MD 21157

BY PHONE
888.294.9660
Mon-Th 9am-6pm,
Fri 9am-3pm ET

ONLINE
serrv.org

FOR INTERNAL USE
CK # _____
AMT _____
BATCH # _____

BILLING ADDRESS

Name _____

Billing Address _____

City _____ State _____ Zip _____

Email _____ Phone _____

Customer # _____ Source Code _____

(Customer # and Source Code are found on the back of your catalog.)

❑ We share customer names with other catalogs to help us find new customers in order to increase sales for the artisans we represent. If you do not wish to have your name shared, please check here or call 800.422.5915.

SHIPPING ADDRESS *Complete only if different from Billing Address.*

Name _____

Address _____

City _____ State _____ Zip _____

❑ **THIS IS A GIFT.** Gift Recipient Name _____

Gift Message (optional) _____

_____

From _____

ITEM #	QTY	ITEM DESCRIPTION	PRICE EACH	TOTAL
44004		Gift card in any amount (minimum $10), nontaxable		

SHIPPING CHART

Order Value	Ground
$0-$24.99	$7.95
$25.00-$49.99	$8.95
$50-$99.99	$9.95
$100-$149.99	$11.95
$150.00-$249.99	$14.95
$250-$349.99	$17.95
$350-$499.99	$23.95
$500-$749.99	$31.95
$750-$999.99	$39.95
$1000+	$44.95

SUBTOTAL 1	
Ground Shipping Charge	
SUBTOTAL 2	
State & Local Taxes*	
Add a tax-deductible donation to support our work**	
TOTAL ENCLOSED	

Do you wish to back order out-of-stock items? ❑ Yes ❑ No
($10.00 minimum value per item or multiples of the same item.)

METHOD OF PAYMENT *No cash payments.*

❑ **Check or money order enclosed.** *Make payable to SERRV. (If items are not available please allow 3 weeks for a refund check to be processed.)*
If items are out of stock I would like to:

- ❑ *Backorder ($10 min. value per item or multiples of same item)*
- ❑ *Donate the overage to SERRV*
- ❑ *Request a SERRV gift card (min. $5)*
- ❑ *Request a refund check (min. $5, please allow 3-4 weeks processing time)*

❑ **Credit Card.** ❑ VISA ❑ MASTERCARD ❑ DISCOVER

Card Number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐

Exp. Date: ☐☐ / ☐☐ CID (on back of card): ☐☐☐

Authorized Signature (required): _____

OUR GUARANTEE We guarantee all handcrafted items are authentic and individually made. As a result, many items will differ slightly in color and/or size. If for any reason you are not completely satisfied with your handcraft purchase, you may return it within 30 days of receipt.

SHIPPING/DELIVERY INFORMATION Please call or visit our website for upgraded shipping rates. We ship to the U.S., U.S. Territories, and Canada. Canadian and U.S. Territory orders ship via USPS only, Canada orders have an additional $25 shipping fee. SERRV cannot be held responsible for delays caused by FedEx, USPS, incorrect addresses, customs, or weather. If you do not receive your order within 14 business days please contact Customer Care at 800.422.5915 or orders@serrv.org

RETURNS AND REPLACEMENTS Nonfood items can be returned within 30 days of receipt if you are not completely satisfied. Refer to the Return & Exchange Form that comes with your order for details. We're happy to replace any damaged or mis-shipped handcraft or food item at no charge, including shipping. If you prefer, we will issue a refund check or credit your account. We will pay shipping to you for exchanges.

* Do not submit tax if you live in one of these states/territories: Alaska, Delaware, Idaho, Mississippi, Montana, New Hampshire, New Mexico, North Dakota, Oregon, South Dakota, Utah, Wyoming, Guam, Virgin Islands, Puerto Rico, APO/DP.

**Visit serrv.org/donate for financial and charitable registration information.

Thank you for shopping with SERRV and supporting artisans and farmers around the world!

Questions? Customer Care is here to help!
888.294.9660 • orders@serrv.org