

HOURS: M-F
8 AM-6 PM



LEM PRODUCTS DIRECT
4440 Muhlhauer Rd.
Suite 300
West Chester, OH 45011

PROMO CODE

Please write the 9-digit **KEY CODE** from the mailing label on the back of this catalog.

Name _____

Address _____

City/ State/ Zip _____

Phone # () _____

E-mail _____

FOR PLACING AN ORDER:

Order by Phone
M-F 8 a.m.-6 p.m. EST:
Toll Free: 877-536-7763
Locally: 513-202-1188
Fax: 513-202-9494

Order Online:
www.lemproducts.com
Seasonal Outlet Store:
4440 Muhlhauer Rd., Suite 300
West Chester, OH 45011

Ship To: Leave Blank if Shipping to Same Address

Name _____

Address _____

City/ State/ Zip _____

Phone # () _____

E-mail _____

DESCRIPTION	SKU #	QTY.	PRICE EACH	TOTAL
Gift Certificate	Circle \$		\$25 \$50 \$100	

Circle Method of Payment:
Check or Money Order U.S. funds Only (No C.O.D.s)
VISA MasterCard Discover American Express

Card number

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16					

Expiration Date | | / | | Security Code | | | | | | | |

(Last 3 digits on back of VISA, MasterCard & Discover; 4 digits on front of American Express)

Signature _____

Required for credit card orders

TERMS: Credit card, check, or money order. Returned checks will incur a \$25.00 service charge. Credit card orders receive immediate attention. LEM may wait until personal checks clear before shipping order.

Standard Shipping	
\$1.00-\$15.00	\$5.95
\$15.01-\$25.00	\$7.95
\$25.01-\$50.00	\$8.95
\$50.01-\$75.00	\$10.95
\$75.01-\$110.00	\$11.95
\$110.01-\$175.00	\$13.95
\$175.01-\$225.00	\$14.95
\$225.01-\$300.00	\$15.95
OVER \$300.00	7% of Merchandise Total

***ADDITIONAL SHIPPING CHARGES:**
Some products require additional shipping charges due to the weight or package size. Failure to add in these additional charges will delay shipment of your order until payment is received. Items that require additional or fixed shipping charges are pointed out in the catalog e.g. freezer paper, cutting boards, grinders, etc.

***Ship Order Complete	<input type="checkbox"/> Yes <input type="checkbox"/> No
Merchandise Total	
Contiguous USA Shipping **see below for outside USA	
*Additional Shipping	
OH residents -Add 6.5% sales tax (On shipping & non-food items only)	
Sub-Total	
Farmers & Hunters Feeding The Hungry (Please donate \$1.00)	
TOTAL AMOUNT DUE	

****SHIPPING OUTSIDE THE USA**-Regular shipping charges do not apply to shipments outside the Contiguous USA. Please call LEM at 1.877.536.7763 for shipping charges. All shipments outside the Contiguous USA (PR, VI, Alaska, Hawaii, Canada, etc.) must be paid for by credit card or certified check—No Exceptions. Deviation from this policy will delay your shipment. ***If the "SHIP ORDER COMPLETE" section is not marked, your order will be held until all items are available.

SPECIAL PRICING ON REFURBISHED ITEMS From time to time, LEM is able to offer excellent pricing on items that have been refurbished by our in-house technicians. These items are not always available, but when they are, you can save 20% or more on items such as grinders, stuffers, mixers, etc. You must call our Customer Service Department to find out availability of refurbs. It's first come, first served while they are available. **NOW WITH THE SAME WARRANTY AS NEW PRODUCTS!** Big Bite Grinders—two-year warranty.

LEM is a sponsor of Farmers and Hunters Feeding the Hungry. This organization helps pay for donated venison to be processed and then given to food shelters and other organizations. Please help by donating \$1.00+ in the space on the order form. LEM matches every dollar! Thank you for your generosity. For more information go to: www.fhfh.org.

LEM is a sponsor of QDMA. QDMA promotes sustainable, high quality white-tailed deer populations, wildlife habitats, and ethical hunting experiences through education, research, and management in partnership with hunters, landowners, natural resource professionals, and the public. Membership in the QDMA is open to anyone with an interest in the wise management of white-tailed deer.

Customer Service & Parts At LEM, we don't believe our job is finished after we sell you our products. That's why we have a trained staff of Customer Service Reps to help you with your questions about selecting one of our products, or how to use them. Furthermore, our trained Service Technicians are available to help you with any warranty issues you may have, or help you get any parts that you may need. We provide our customers with these services because we are proud of our LEM brand and want you to be completely satisfied with your purchase.

Shipping Policy Every effort will be made to ship as soon as possible. Availability of product from suppliers may cause delay in shipping. Method of shipment will be determined by LEM unless specified by you.

Returns Any item that is deemed unsatisfactory by the customer may be returned only after calling for an authorization number. Absolutely no returns without authorization. LEM may refund purchase price or replace item within 30 days of purchase on all products (except food items and DVDs). Additional charges may be incurred.

Out of Stock Items Any out of stock product will be back ordered and shipped at your request as soon as available. You have the option to request a backorder shipment or to ship your order complete to eliminate back orders.

Prices Prices subject to change without notice.

Substitutions LEM may at times substitute products of like kind for those shown in the catalog. If substitution is made by LEM, it will be of equal or greater quality and similarly priced.

Damaged Merchandise Product received damaged should be immediately reported to the carrier. If damage is noticed when delivered, have driver make note on bill, notify carrier and LEM immediately.

Printing Errors LEM reserves the right to refuse to sell any item that has been improperly described or priced due to a printing error.

All Measurements are Approximate

Please Note If the shipping address provided is incomplete or incorrect, this could result in a delay in shipping and delivering the order.